



Petroplan is the trusted global recruitment solutions partner for clients and professionals in the oil, gas and energy sector. Established over 40 years ago, in London, Guildford, Houston, Calgary, Cape Town, Muscat and Dubai they provide experts and professionals into roles across the energy sector from Engineering, Exploration and Production, O&M projects to Corporate & Commercial.

**Extech Cloud
helped create a
modern
workplace
for specialist
recruitment
business**

Background

Extech Cloud was introduced to Petroplan in 2018 when it was apparent that their hosted private cloud solution was failing to meet business functional needs. It was performing poorly and struggling from reliability issues.

The internal IT team had also lost two of the three members of staff and needed both strategic advice as well as immediate engineering and support assistance.

In addition, the contract for the hosted environment, already costly, was set to increase dramatically along with a lengthy contract extension, effectively providing a hard end date requirement for an alternative solution.

“Our digital transformation with Extech Cloud has significantly reduced costs and given us a robust global IT infrastructure we can rely on.”

Alex Roberts, IT Manager, Petroplan

Journey to the cloud

Extech Cloud first started to address day to day issues and to stabilise, as far as possible, the existing platform.

In parallel, a migration plan was devised to transition from the hosted platform to cloud services, starting with the move of business **applications** [such as new recruitment and operations software] from the “locked-in” hosted environment to **cloud versions** and **alternative cloud products**.

With application roadmaps in place, Extech Cloud focussed on moving the remaining business functions to **Office 365**, developing a cloud infrastructure that provides **security, compliance**, device and user management within **Microsoft Intune**. At the same time, documents and content were moved into **Microsoft SharePoint**.

Petroplan adopted Microsoft’s **modern workplace** concept and new devices were introduced internationally using the latest deployment and build tools from Microsoft [Autopilot].

The solution was delivered on time with great success from an operational point of view. Financially, the move also made **significant running cost-savings** when comparing the hosting platform services with the cloud.

Day-to-day support

Today, Extech Cloud provides **service desk support** and operational management of the cloud infrastructure, users and endpoints, along with advice and guidance on emerging products, features and **security compliance** and procedure information.

Petroplan can also order a Microsoft Surface laptop from Extech Cloud at 15:00 on a Monday, it will arrive on a Tuesday by 09:00 and takes just 20 minutes for a user to login, the apps to download and start working.

Working from home and the future

Where day-to-day business operations at Petroplan had once revolved entirely around on-premise servers, the team can now **operate from anywhere**.

Coronavirus has significantly affected the oil and gas industry, with Petroplan seeing a decline in client activity. Operationally, the move to remote working has been extremely straight-forward as all infrastructure and systems were already cloud-based.

The cloud product suite continues to evolve and new services are being developed all the time. On-going and future development work includes the use of recent innovations such as **Windows Defender ATP**, the enhanced security services within Office 365 E5 and also the move of telephony services to MS Teams using the **Business Voice** product.

“Migrating to the cloud had a huge impact on the performance and productivity of teams in London, Guildford, Houston, Calgary, Cape Town, Muscat and Dubai.”

Alex Roberts, IT Manager, Petroplan



If you need one-off **IT support** to get your team working from home [#WFH] more effectively, **Extech Cloud** can help. We can also take your whole business operation into **the Cloud**, giving you the freedom you need with affordable monthly payments. Break the IT CAPEX cycle!



01444 443200



info@extech.co.uk



extechcloud.com



Gold Cloud Platform
Gold Cloud Productivity
Gold Application Development
Gold Small and Midmarket Cloud Solutions
Silver Collaboration and Content

